



Employee Satisfaction Survey 2017

Mission and Purpose	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. I have a clear understanding of Ride Solution's mission, values and objectives.					
2. I understand how my work directly contributes to the overall success of Ride Solution.					
3. Our services improve the health and economic stability of Putnam County's residents.					
4. My job makes a difference in the lives of others.					
5. Customer needs are the top priority in this organization.					
6. We constantly look for ways to improve our services.					
7. Ride Solution has a positive image in the community.					

Workplace Satisfaction (Workplace includes all areas of <u>your</u> job duties including vehicles, breakroom, office, shop, and etc. as applicable)	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
8. I have the tools I need to do my job well.					
9. I receive the training I need to do my job well.					
10. My workplace is well maintained.					
11. My workplace is physically comfortable.					
12. My workplace is safe.					
13. My job makes good use of my skills.					
14. I receive feedback that helps me improve my performance.					
15. I am respected and treated fairly.					
16. Everybody is treated fairly in this organization.					
17. Ride Solution holds people accountable.					
18. I feel encouraged to come up with new and better ways of doing things.					
19. Employee job satisfaction is a top priority.					
20. There is a strong feeling of teamwork and cooperation.					
21. My coworkers care about me as a person.					
22. Ride Solution is flexible with respect to my family responsibilities.					
23. Ride Solution cares about me as a person.					
24. I am proud to work at Ride Solution					
25. I would refer my friends to work here.					

Compensation	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
26. I am paid fairly for the work I do.					
27. I am satisfied with the benefits offered.					
28. My pay and benefits are comparable to those offered by other agencies in the area.					
29. I am satisfied with the number of vacation, sick and personal days that I receive.					
30. I am rewarded for the quality of my work.					
31. Working for Ride Solution is improving the health and economic stability of my household.					

Communication	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
32. Ride Solution does an excellent job of keeping me informed about matters affecting me.					
33. When something unexpected comes up, I usually know who to ask for help.					
34. I have the information I need to do my job well.					
35. Management listens and responds to my concerns.					

36. What I like best about working for Ride Solution is...

37. Things that Ride Solution should do to create a better workplace are...